





Ricardo Albertini



THIS IS TO CERTIFY THAT THE ABOVE HAS SUCCESSFULLY COMPLETED 23.75 CONTINUING COACH EDUCATION HOURS (CCE) COMPRISING 7.25 CORE COMPETENCY HOURS AND 16.5 RESOURCE DEVELOPMENT HOURS FOR FIVE LENS PRACTITIONER LEVEL, THEREBY AUTHORISING USAGE OF FIVE LENS REPORTS FOR INDIVIDUALS.

ICF CORE COMPETENCIES

Creating awareness • Meeting ethical guidelines & professional standards • Establishing the coaching agreement Establishing trust & intimacy with the client • Coaching presence • Active listening Powerful questioning • Direct communication • Planning & goal setting



